

Procedure for setting up account details on eBookingOnline

All members registered on the eBookingOnline System will have received an email with details on how to activate their account.

The screenshot shows the Carrigaline Tennis Club eBookingOnline interface. It features a calendar for tennis courts (Court 1 to Court 4) with time slots from 09:00 to 13:00. The 12:00 slot for Court 1 is marked as 'Booked'. To the right is a login form for Tuesday, 10th September 2013, with fields for User ID, PIN, and a 'Remember Me' checkbox. A 'Forgotten ID or PIN' link is highlighted with a blue arrow. Below the login form is a calendar for the month of September 2013.

<https://www.ebookingonline.net/box/144>

Click on Forgotten ID or PIN

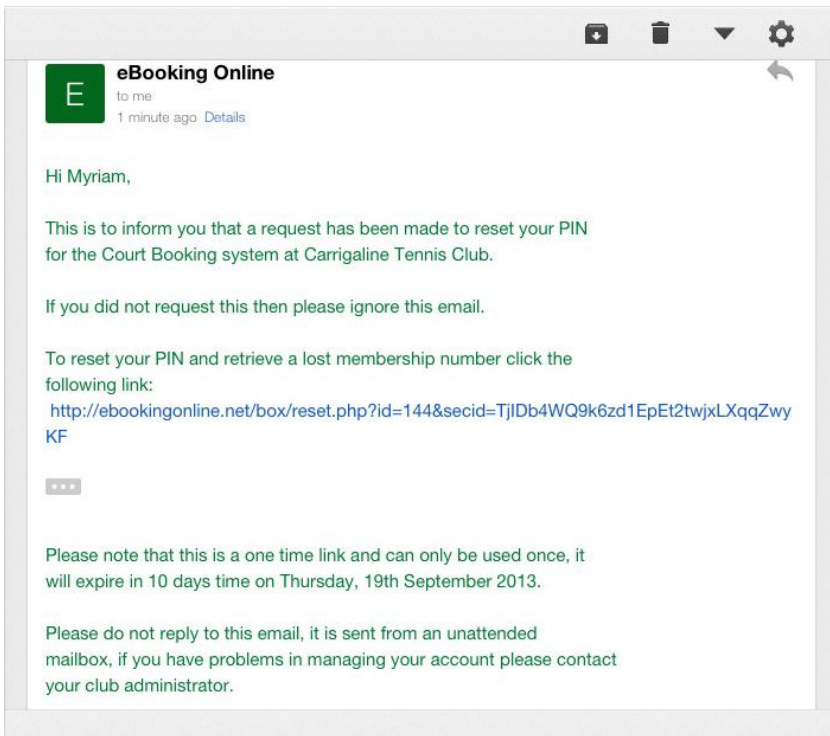
The screenshot shows the 'Retrieve Account Details' page. It contains a form with an 'Email address' field and 'Submit' and 'Cancel' buttons. To the right of the form is a text box explaining the process of recovering a lost account number and PIN. Below the text box is contact information for the Carrigaline Tennis Club Committee, including a telephone number and an email address.

Enter email address

This screenshot shows the 'Retrieve Account Details' page after the email address 'myriamcotton@gmail.com' has been submitted. The 'Email address' field now contains the submitted email. A green box at the bottom of the page contains the message: 'Email found, you will be emailed shortly with instructions on resetting your account. Please allow up to 20 minutes to receive this email'. A blue arrow points from the text on the right to this green box.

Email address Submitted.

If your email address is not found you will need to email ctcmanagementsystem@gmail.com with your email address so that you can be set up correctly on the system



Sample email sent from eBookingonline to Member with details on how to set their PIN



The email link in the above email will take you to this page. Please create a four digit PIN.

Please note your User ID which is your Carrigaline Tennis Club membership number



Screen view once PIN has been set up.

Further information will be sent shortly to the email address that you have registered on the eBookingOnline System.

If your email address is not registered online please email ctcmanagementsystem@gmail.com